

# IM 6000 Series In-Motion Scale System with FB3000

Model: IM 6000



|          |       | Amendment Record   |  |
|----------|-------|--|--|
|          |       | IM 6000 In-Motion Scale System   |  |
|          |       | Manufactured by Fairbanks Scales Inc.<br>821 Locust<br>Kansas City, Missouri 64106 |  |
| Issue #1 | 05/05 | Created Manual   |  |
|          |       |  |  |
|          |       |  |  |

#### Disclaimer

Every effort has been made to provide complete and accurate information in this manual. However, although this manual may include a specifically identified warranty notice for the product, Fairbanks Scales makes no representations or warranties with respect to the contents of this manual, and reserves the right to make changes to this manual without notice when and as improvements are made.

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## Section 1: General Specifications

## A. Introduction

The Fairbanks IM 6000 is a high speed In-Motion weighing system and is the next generation of In-Motion weighing systems for Fairbanks Scales. The IM 6000 uses Fairbanks FB3000 instrument featuring a PC/104 internal structure which can process boxes at speeds of up to 360 ft/min depending upon conveyor and scale conveyor configurations.

## B. Specifications

#### 1. Instrument Specifications

| CPU                 | VIA Ezra/Eden (ECBA package) 1 GHz processor  |
|---------------------|---|
| BIOS                | Award® 256K Flash BIOS  |
| Chipset             | VIA VT8606 + VT82C686B  |
| I/O Chipset         | Built-in VT82C686B + Winbond 83977EF  |
| Memory              | One (1) 144-pin SDIMM socket support up to 512 MB SDRAM   |
| Enhanced IDE        | Support up to two (2) IDE devices (Ultra DMA 33/66/100)   |
| FDD Interface       | Supports up to two (2) floppy disk drives (34-pin header)                                       |
| Parallel Port       | One (1) Bi-directional parallel port. Supports SPP/ ECP/ EPP                                    |
| Serial Port         | Three (3) RS232 and one (1) RS232/ 422/ 485 serial ports  |
| KB/ Mouse Connector | Supports PC/AT keyboard PS/2 mouse  |
| Power Management    | APM 1.1 Compliant   |
| PC/104 Connector    | One (1) PC/104 Connector  |
| Digital I/O         | Eight (8) digital inputs and outputs  |
| Watchdog Timer      | Can generate a system reset. Supports software selectable time-out interval.                    |
| Battery             | Lithium battery for data retention up to ten (10) years under normal oper-<br>ating conditions. |
| Software Driver     | Microsoft® XP Home  |
| Ethernet Interface  | PCI 100/10 Mbps Ethernet Controller   |

50792

| Chipset       | Dual Intel® 82559ER                                   |
|---------------|---|
| SDD Interface | One (1) 50-pin Compact Flash™ socket                  |
| Hard Drive    | 40 GB Industrial Hard drive backed by Compact Flash™. |

## 2. Flat Panel/ CRT Interface

| Resolution     | Flat panel display support up to 1024 x 768 @ 18bpp TFT panel and CRT monitors to 1024 x 768 16bpp or 120 x 1024 @ 8bpp. |
|----------------|--|
| Interface      | 4x AGP VGA/LCD interface, support for 9,12,15,18,24,36 bit TFT and optional 15 or 24 bit DSTN panels.                    |
| Display Memory | Shares system memory 8/ 16 / 32MB.   |
| Chipset        | VIA Twister chip with integrated Savage 4 2D/ 3D/ Video Accelerator  |

## 3. Scale Specifications

| Number of scales     | Up to four (4) scales simultaneously.                                   |
|----------------------|---|
| Load cells           | Up to forty (40) load cells maximum.                                    |
| Display              | 10.4" SVGA Color LCD-TFT with Touch Screen.                             |
| Display Resolution   | 640 x 480   |
| Remote Configuration | Integrated Web Browser allows for configuration from a remote location. |
| Display Rate         | 0.1 to 10 seconds in 0.1 intervals                                      |
| Zero                 | Disabled, 2% or 100%  |

## 4. Environmental

| Power Supply           | +5 (4.75V to 5.25V), +12(11.4V to 12.6V)  |
|------------------------|---|
| Max Power Requirements | 4A @ 5V, 200mA/ +12V ( No Scale Attached) |
| Operating Temperature  | -10 to 104 F (0 to 40 C) Fanless          |

## A. General Policy

It is the customer / operator's responsibility to ensure the equipment provided by Fairbanks is operated within the parameters of the equipment's specifications and protected from accidental or malicious damage. Other than the procedures authorized in the Operating manual, no service, repair, or adjustments may be performed by unauthorized / untrained service personnel. Any unauthorized repairs will void any verbal, implied, or written warranties.

## B. Overview

**1.** These instructions apply to the instrument and its specific installation procedures. The procedures for instruments, printers and other peripherals are given in manuals specifically provided for those units.

**2.** Absolutely no physical, electrical or program modifications are to be made to this equipment. Electrical connections other than those specified may not be performed, and physical alterations (holes, etc.) are not allowed.

#### Note :

The equipment consists of printed circuit assemblies which must be handled using ESD handling procedures, and must be replaced as units. Replacement of individual components are not allowed. The assemblies must be properly packaged in ESD protective material and returned intact for replacement credit per normal procedures.

## C. Instrument Location

**1.** The Instrument should be positioned away from direct sunlight.

## D. Safety

As is the case with any material handling equipment, certain safety precautions should be observed during operation:

**1.** Never load the platform beyond its rated capacity. Refer to the rating on the serial number plate of the platform.

**2.** Ensure that any structure which supports the platform is capable of withstanding the weight of the platform plus its rated capacity load.

**3.** Do not load the platform if there is any evidence of damage to the platform or supporting structure.

**4.** Use safety chains or other suitable restraining devices if there is any possibility of the load shifting, falling, or rolling from its position on the platform.

## E. Grounding

For proper protection against damage, all of the components of the system must be properly grounded. The grounding system contains one (1) ground rod for the scale location. The following steps must be performed to correctly ground the system:

- **a.** It is recommended to use 8 AWG or larger wire or braided ground straps.
- **b.** All of the ground connections should be 2 feet or less.

# Section 3: Programming

## A. Menu Navigation



- **Arrows** These keys move the cursor in the display in the direction indicated. They are also used for scrolling.
- **Menu** This key changes the display to the Operation Menu. This key can also be used to return the display to the last menu screen that was shown.
- **Zero** This key zeroes the scale.
- **Print** When pressed, a Gross Weight ticket will be printed with a manually entered Tare and the Net will be calculated.
- **Units** Changes the units of weight displayed, depending on the selection made in the Calibration Menu.
- **0 to 9** Used to enter numeric data, such as tares and IDs.

**Enter** Used to store selections into memory during programming. The scale can be setup to operate in one of two modes: GROSS, TARE, NET weighing and IN/OUT weighing.

#### Lamps

- **Green** The On scanner has detected a box being on the scale.
- **Red** The Off scanner has detected a box exiting the scale.
- f1 Save As Saves data file to your designated file name and location.
- f2 Sample or Trace Samples weight on the platform or traces box from on to off scanners.
- f3 Timed Dependancy Test Performs a one (1) hour test of weights captured.
- f4 Start Time Dependancy Test Start which can vary by entering duration time.
- f5 Stop Time Dependancy Test End which will manually stop any test.
- **f6** View Allows viewing of records of a test which was performed. Pressing the F6 a second time allows viewing of A/D counts from the PC104 card.

#### **B.** General Programming Instructions

The programming menus that contain all of the parameters for the system are listed below.

- **1. Options Menu -** Accessible without a password by pressing the MENU key. This menu is used for general weighing operations and accessing further programming menus.
- **2. Configuration Menu -** This menu is used to enter the parameters for the Keyboard Tare, AutoTare, Select Scale, Format Ticket, and view the Load Cell Diagnostics. These adjustments are made by *authorized personnel only and is password protected*.
- **3. Service Menu -** This menu is used to program the technical parameters of the system, such as scale capacity, span, and load cell data. These adjustments are made by *authorized personnel onlyand is password protected*.

#### 4. The following instructions apply to all of the menus.

- a. In all menus, the UP or DOWN arrows move the cursor in the indicated direction.
- b. To make an entry, place the cursor beside the item to be selected and press the ENTER key. The operator will be prompted for the data to be entered.

c. A Enter Password prompt means the menu item is locked and can only be accessed with a password.

- d. Data may be entered through the keypad.
- e. When the appropriate data has been entered, press the ENTER key to record the data into memory.
- f, Data may also be selected by pressing the right arrow key to toggle to the appropriate value.

## C. Options Menu Programming

| Options Menu       |
|--------------------|
| Weigh Mode         |
| Time & Date        |
| Ticket Number      |
| IN-Motion Options  |
| AutoTare           |
| Configuration Menu |
| Service Menu       |
|                    |
|                    |
|                    |
|                    |
|                    |
|                    |
|                    |
|                    |
| 1                  |

- *Weigh Mode* Returns the display to the normal weight processing display.
- *Time & Date* Highlight the desired date item, month, day or year, scroll or enter the desired value. The date may also be selected by scrolling to the desired month and year and select the day upon the calendar.

Select the desired date format from the drop down box list. Highlight the desired format and enter.

Select the desired date seperator.

Highlight the desired time item, hour, minutes, or seconds, scroll or enter the desired value.

Select the desired date format from the drop down box list. Highlight the desired format and enter.

The revision number at the top right of the screen is the program version number



*Ticket Number* Enter the ticket number required via the indicator's numeric keypad or through a external keyboard accessory.



# *IN-MotionOptions*These values adjust the performance of the systems operation. Once these are configured at installation, the values should not require any further changes. These adjustments should be made by *authorized factory trained personnel only*.

| IN-MOTION OPTIONS      |      |         |              |
|------------------------|------|---------|--------------|
| Enable Weight          | 0.2  |         |              |
| Idle Counter           | 16   |         | -            |
| Spacing Adjustment     | 0    |         | readings     |
| Include a range of     | 10   |         | readings     |
| Performance Factor     | 1.00 | 0       | reaulitys    |
| Box Tolerance          | 0.0  |         | %            |
| 🗆 Use Peak Weight Only |      | A0 (    | On Scanner 1 |
| 🗵 Trim Peak            |      | A1 (    | On Scanner 2 |
| 🖂 Trim Min             |      | A2 (    | Off Scanner  |
|                        |      | □ Inver | t Sensors    |

**Enable Weight** This value is the weight threshhold which begins the weighing process. This setting will enhance stability if the Gross weight is less than *Enable Weight*, the dis play will indicate 0.00 weight. Also if the Gross weight is less than the *Enable Weight* for a count equal to the *Idle Counter* setting, an Auto Zero is performed.

Idle Counter This value is dependent on the speed of the A/D and is used for Auto Zeroing.

**Spacing Adjustment** This value is used to shift the start and stop points for weights to be included in box weight calculations. A buffer of box weights (most recent at the top of the list) is kept for each box from the time it triggers the *On Scanner* to the time it triggers the *Off Scanner*. If there are two boxes on the scale at the same time a two box error is transmitted. The weights in the final calculation are offset to exclude two box weighments. The offset value cannot be greater than the spacing adjustment setting.

| Range                   | The number of weights to include in the calculation before trimming.  |
|-------------------------|---|
| Performance<br>Factor   | Default = 1.0000. If this value is not 1.0000, the <b>final box weight calculation = box weight + (box weight * </b> <i>Performance Factor</i> <b>)</b> . If the <i>Performance Factor</i> is greater than 1.0000, the final box weights are increased, if less than 1.0000, the final box weights are decreased. |
| Box Tolerance           | If this value is other than the default value of 0.00, any weights read for the box<br>on the scale that are outside the initial average box weight calculation for this<br>box are discarded when the final box weight is derived.   |
| Use Peak<br>Weight Only | After <i>Trim Min/Peak</i> trimming has occurred, the <i>Peak Weight</i> of the remaining box weights are used as the final box weight calculation.   |
| Trim Peak               | The greatest box weight(s) gathered from On to Off Scanner is discarded.  |
| Trim Min                | The lightest box weight(s) gathered from On to Off Scanner is discarded.  |
| On Scanner 1            | Port setting on the Digital I/O card for the on sensor. Default setting: A0   |
| On Scanner 2            | Not Used. Port setting for a second on sensor. Default setting: [BLANK].  |
| Off Scanner             | Port setting on the Digital I/O card for the off sensor. Default setting: A2  |
| Invert Sensors          | This setting is for the various types of photoelectric sensors. Some sensors are NPN and others are PNP. <b>NPN sensors = unchecked box.</b> PNP = checked box.   |
| AutoTare                | This feature will store the tare of the item on the scale when selected. this fea-<br>ture is disabled for use with the in motion process. <i>This setting will effect scale</i><br><i>perfomance. For authorized personnel only.</i>   |
| Configuration<br>Menu   | This menu accesses general configuration functions of the indicator.<br>This setting will effect scale perfomance. For authorized personnel only.   |
| Service Menu            | This menu accesses calibration and other metrological functions of the indicator.<br>This setting will effect scale perfomance. For authorized personnel only.  |

## D. Configuration Menu Programming

| CONFIGURATION MENU    |
|-----------------------|
| Options Menu          |
| IN-Motion Options     |
| AutoTare              |
| Select Scale          |
| Title                 |
| Field Names           |
| Product ID            |
| Mail ID               |
| Prompts               |
| Reports               |
| Load Cell Diagnostics |
| Communications Ports  |
|                       |
|                       |
|                       |
|                       |

*IN-Motion* See Options Menu for parameter descriptions and programming. *Options* 

**AutoTare** This feature will store the tare of the item on the scale when selected. This set ting will effect scale performance. For authorized personnel only.

*Select Scale* This feature will list the number of the scale the indicator is controlling.

| Title       | Not Available with the In Motion System configuration |
|-------------|---|
| Field Names | Not Available with the In Motion System configuration |
| Product ID  | Not Available with the In Motion System configuration |
| Mail ID     | Not Available with the In Motion System configuration |
| Prompts     | Not Available with the In Motion System configuration |
| Reports     | Not Available with the In Motion System configuration |

*Load Cell* This is a diagnostic status display as to the functionality and programming of the load cell.

| CONFIGURATION MENU |         |                 |            |  |
|--------------------|---------|-----------------|------------|--|
|                    | LOAD CE | ELL DIAGNOSTICS |            |  |
| Scale              |         |                 |            |  |
| 1 -                |         | GOOD            | _ <u>_</u> |  |
|                    |         |                 |            |  |
|                    |         |                 |            |  |
|                    |         |                 |            |  |
|                    |         |                 |            |  |
|                    |         |                 | <b>_</b>   |  |
|                    |         |                 |            |  |
|                    |         |                 |            |  |
|                    |         |                 |            |  |

## **Communications Ports**

The settings for the ports are fixed settings and are not accessible. The data output string for RS232 / RS422 is shown below:

Baud: 19200 Data Bits: 8 Parity: None Stop Bits: 1

<STX>[Sequence Number]<D>[Track Number][Error][Box Weight][CRC]<CR><LF\*>

STX = 0x02

Sequence Number = one (1) character; 1-9 auto incrementing

D = 0x44

Track Number = six (6) characters (6); 1- 999999 auto incrementing

Error = one (1) character. See Error Codes.

Box Weight = four (4) characters. 4 digit box weight. No decimal point.

CRC = four (4) characters. CRC check digit.

CR = 0x0D

LF\* = 0x0A; Only added to data string if the file "Include.LF" exists in the c:\NewScale directory.

Error Codes

Bit 0 = 1 =too few box weighments.

Bit 1 = 1 = more than two (2) boxes on the scale.

Bit 2 = 1 = two (2) boxes on the scale.

Bit 3 = 1 = error calculating box weight.

Bit 4 = 0 = always zero (spare bit)

Bit 5 = 0 = always zero (spare bit)

Bit 6 = 0 = always zero (spare bit)

Bit 7 = 1 = always one.

## E. Service Menu Programming

| SERVICE MENU             |  |
|--------------------------|--|
| Options Menu             |  |
| Update Rate              |  |
| Zero Mode                |  |
| Tare Mode                |  |
| Number of Scales         |  |
| Cell Output (Counts)     |  |
| Calibration              |  |
| Write Password           |  |
| Print Calibration Report |  |
| Special Functions        |  |
|                          |  |
|                          |  |
|                          |  |
|                          |  |
|                          |  |

**Update Rate** This setting will effect scale perfomance. For authorized personnel only.

Zero Mode This setting will effect scale perfomance. For authorized personnel only.

*Tare Mode* This setting will effect scale perfomance. For authorized personnel only.

*Number of* This setting will effect scale perfomance. For authorized personnel only.

*Cell Output* (*Counts*) When this item is selected, the display will show "Calibration" zero counts and "Current" zero counts. This display is for diagnostic information only. Values cannot be changed from this display. The chart will list all of the cells by number. Cells which the internal diagnostics deem suspect or defective will be highlighted.

| SERVICE MENU |          |              |         |          |
|--------------|----------|--------------|---------|----------|
|              | <u>c</u> | ELL OUTPUT ( | COUNTS) |          |
| Scale        |          |              |         |          |
| 1 -          | CELL     | CALIBRATION  | CURRENT | <u> </u> |
|              | 1        | 300756       | 0       |          |
|              |          |              |         |          |
|              |          |              |         |          |
|              |          |              |         |          |
|              | L        |              |         |          |
|              |          |              |         |          |
|              | -        |              |         |          |
|              | I        |              |         | <b>•</b> |
|              |          |              |         |          |
|              |          |              |         |          |
|              |          |              |         |          |
| ļ            |          |              |         |          |

Calibration

Scales

This setting will effect scale perfomance. For authorized personnel only.

Write Password This selection allows entry of a password which can be up to twelve (12) characters in length. The Write Password function secures the Configuration, Calibration and Special Functions programming areas. Upon entry of the correct value access is allowed to all of the secured menu areas. The security is reset upon exiting to the weight processing screen This setting will allow changes to the password. For authorized personnel only.

| SERVICE MENU   |  |
|----------------|--|
| WRITE PASSWORD |  |
|                |  |
|                |  |
|                |  |
|                |  |
|                |  |
|                |  |
|                |  |

Print Calibration Report

This selection will allow viewing or printing of the calibration and configura tion parameters of the indicator. It is recommended a printed copy of this report be kept by the customer and a second copy retained by the Service Center.

| CALIBE | ATION and    | CONFIG       | URATION        | RECORD         |                |           |
|--------|--------------|--------------|----------------|----------------|----------------|-----------|
| CELL   | SPAN<br>ZERO | CELL<br>ZERO | CELL<br>OUTPUT | CELL<br>WEIGHT | SPAN<br>FACTOP | SEN:<br>m |
| 1      | 300756       | 300799       | 0              | 0.00           | 0.00058        | 4         |
|        | CAL          | IBRATIC      | N              |                |                |           |
| SCALE  | TIME         | DA           | TE C           | OUNT           |                |           |
| 1      | 10:24:30     | am 04        | /07/2004       | 01638          |                | - 1       |
|        | CON          | FIGURAT      | ION            |                |                |           |
| SCALE  | TIME         | DA           | TE C           | OUNT           |                |           |
| 1      | 08:42:20     | am O3        | /31/2004       | 09042          |                | _         |
|        |              |              |                |                |                |           |
|        |              |              |                |                |                |           |
|        |              |              |                |                |                |           |
|        |              |              |                |                |                |           |
|        |              |              |                |                |                |           |
|        |              |              |                |                |                | -         |
|        |              |              |                |                |                |           |

Special Functions

This selections allows for special features and functions to be enabled or performed. See the Special Functions Menu Programming section for more details. *This setting will effect scale perfomance. For authorized personnel only.* 

#### SPECIAL FUNCTIONS MENU

Options Menu Span (Corners) System Options

## F. Special Functions Menu Programming



Span (Corners) This setting will effect calibration. For authorized personnel only

System Options This selection allows the keyboard display to be viewed or hidden. The selection for Touch Panel (screen) enable or disable is made in this screen A check box for the enabling of float switch detection is also available for heavy capacity scales. The Backup and Restore utilities are located in this menu also. This utility will perform back ups and will also restore transactions and the configuration of the system.

| System Options                                |   |  |  |
|---|---|--|--|
| ☐ Touch Panel                                 |   |  |  |
| Check for Float Switch                        |   |  |  |
| Backup System Settings                        |   |  |  |
| C Restore System Settings 20040924_105551.BAK | • |  |  |
| PC104 Scale Input C Reset 120                 | • |  |  |
|   |   |  |  |
|   |   |  |  |

## **1. System Backup Proceedure**

- 1. Press MENU key and select the Service Menu choice.
- 2. Select the Special Functions Menu item.
- 3. Choose System Options.

4. Press the Backup System Settings button. The system will automatically name the backup file by date and time performed (yyyymmdd\_hhmm.bak).

example: 20041129\_1730.bak (November 29, 2004@5:30pm)

The screen will display the backup status.

| System Options                    |               |  |  |  |
|-----------------------------------|---------------|--|--|--|
| Touch Panel                       | ▼ Show Keypad |  |  |  |
| Check for Float Switch            |               |  |  |  |
| Backup System Settings            |               |  |  |  |
| 🛱 Restore System Settings         | •             |  |  |  |
| ▼ PC104 Scale Input ① Reset 120 ▼ |               |  |  |  |
|                                   |               |  |  |  |
|                                   |               |  |  |  |
| BACKUP S                          | SUCCESSFUL    |  |  |  |

5. Upon a successful backup, press the MENU key repeatedly until the display is in the weighment processing screen.

6. The scale is ready to process weights.

## 2. System Restore Proceedure

- 1. Press MENU key and select the Service Menu choice.
- 2. Select the Special Functions Menu item.
- 3. Choose System Options.

4. Press the down arrow in the data box beside the Restore System Settings button. Select the back up file required. The box will list the backups by date and time performed (yyyymmdd\_hhmm.bak). example: 20041129\_1730.bak (November 29, 2004@5:30pm)

| SPECIAL FUNCTIONS MENU   |  |  |  |  |
|--|--|--|--|--|
| System Options   |  |  |  |  |
| □ Touch Panel  |  |  |  |  |
| Check for Float Switch   |  |  |  |  |
| 📴 Backup System Settings   |  |  |  |  |
| Restore System Settings   20041206   150700.BAK      20041206   160700.BAK   < |  |  |  |  |
| F PC104 Scale Input C Reset 120 -  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |

5. Upon selection of the backup file, press the Restore System Settings button to restore the settings.

| SPECIAL FUNCTIONS MENU                          |  |  |  |  |
|---|--|--|--|--|
| System Options                                  |  |  |  |  |
| 🗖 Touch Panel 🛛 🗹 Show Keypad                   |  |  |  |  |
| Check for Float Switch                          |  |  |  |  |
| 🖺 Backup System Settings                        |  |  |  |  |
| 🛱 Restore System Settings 20041206_160700.BAK 💌 |  |  |  |  |
| PC104 Scale Input C Reset 120                   |  |  |  |  |
|   |  |  |  |  |
|   |  |  |  |  |
|   |  |  |  |  |

6. Press the Yes button to confirm the restore process. Warning ! This will change the system settings to the values in the backup file selected.



7. The Backup files will be restored in to the scale system. The instrument will re-intialize and return to the weigh processing screen.

8. The restore process is now complete.

9. The scale calibration should be verified before processing weights. Upon verification, the system will be ready to process weights

## Section 4: Operation

## A. Basic Operations Summary

There are two options available, In-Motion Gross Weighing and Static Gross-Tare-Net Weighing.

#### 1. In-Motion Gross Weighing

- **a.** Press the ZERO key to zero the scale.
- **b.** Place the object to be weighed on the approach conveyor. The object will be moved by the conveyor onto the scale and where it will pass the On Scanner. The In-Motion system will begin the weighing process and derive a weight based upon the In-Motion configuration parameter settings. The final processed weight will be displayed upon the object pass ing the Off Scanner. The final weight will be stored in the transaction record file and a record will be sent to a monitoring computer.

#### 2. Static Gross Weighing

- **a.** Press the ZERO key to zero the scale.
- **b.** Place the container on the platform.
- c. Manually record the weight.
- d. Remove the container from the platform.

# Section 5: Service and Maintenance

## A. Errors

| Symptom                          | Solution  |
|----------------------------------|---|
| Load Cell Failure(s)             | Weight is behind zero by a large<br>amount. Check for binds in the<br>platform. |
|                                  | Load cell has failed. Replace cell.   |
| No indication from               | Check for +12vdc.   |
| for Scanners                     | Check sensor wiring connections or check for damage.                            |
| No Scale Port Found              | Check output from High Speed A/D.   |
|                                  | Check interface cable for broken wires.   |
|                                  | Check COM 2 for proper opera-<br>tion.  |
|                                  | Check for loose interface con-<br>nections                                      |
| More than two boxes on the scale | Check sensor wiring connections or check for damage.                            |
| Two boxes on the scale           | Check physical box spacing and spacing programming.                             |
| Error calculating box weight     | Check scale calibration.  |

## A. Replacement Parts

| <u>ltem</u> | Part Number | Description                            |
|-------------|-------------|--|
| 1           | 24713       | Cover assembly                         |
| 2           | 24712       | Enclosure                              |
| 3           | 24836       | Instrument bracket                     |
| 4           | 25765       | Connector plate                        |
| 5           | 25428       | Power terminal block plate             |
| 6           | 25362       | Terminal block; 6 terminals            |
| 7           | 25363       | Terminal block plug: 6 terminals       |
| 8           | 10919       | Lock washer int. tooth No. 4           |
| 9           | 10890       | Machine screw 4-40 x.25                |
| 10          | 25482       | Connector: 3 pos.                      |
| 11          | 25483       | Contact, female                        |
| 12          | 25369       | Rocker switch                          |
| 13          | 11212       | Fully insulated guick disconnect       |
| 14          | 11164       | Lug                                    |
| 15          | 25617       | Hard Disk Drive                        |
| 16          | 25498       | Mini keyboard                          |
| 17          | 25499       | Mouse                                  |
| 18          | 25212       | Disk drive plate                       |
| 19          | 25645       | Power cord assembly                    |
| 20          | 24117       | RJ45 - RJ45 cable assembly             |
|             | 25548       | Cable Kit Assembly includes:           |
| 22          | 24890       | Keyboard extension cable               |
| 24          | 24892       | LVDS Data cable assembly               |
| 26          | 24894       | LPT cable assembly                     |
| 27          | 24895       | LCD Backlight cable assembly           |
| 30          | 25404       | PS2 Keyboard- Mouse cable assembly     |
| 31          | 25470       | USB cable assembly                     |
| 32          | 25388       | IDE cable assembly                     |
| 33          | 12342       | O-ring                                 |
| 34          | 17534       | Liquid tight connector                 |
| 35          | 25504       | Fully insulated quick disconnect       |
| 39          | 26152       | Embedded SBC pcb 1GHz                  |
| 101         | 24888       | Touchscreen controller pcb             |
| 123         | 24891       | Touchscreen cable assembly             |
| 130         | 25109Q      | USB Digital I/O Interface pcb          |
| 131         | 25389Q      | USB A-B cable assembly                 |
| 132         | 25754       | Power supply pcb                       |
| 133         | 25769Q      | Sensor power and signal cable assembly |
| 134         | 25768Q      | Power and signal cable assembly        |
| 135         | 25387       | COM 2 cable assembly                   |
| 136         | 25285       | Weight controller pcb                  |
| 137         | 25213Q      | Digital I/O mounting plate             |
| 138         | 15745       | Knob                                   |
| 139         | 12621       | Retainer washer                        |
| 140         | 25793       | Weight controller mounting plate       |
| 141         | 15169       | 3/4" hole plug                         |
| 142         | 25347       | 1/2" hole plug                         |
| N/S         | 25876Q      | Load cell damped 50 kg capacity 2 mv/v |
| N/S         | 94384       | Load cell Junction board               |
| N/S         | 25674Q      | Source Sensor                          |
| N/S         | 25675Q      | Detector Sensor                        |
|             |             |  |



# **Appendix I:** Communications



| COM 2 Mode Select |        | RI / Voltage Se<br>JP5 Settings | elect COM 2<br>Definition        |
|-------------------|--------|---------------------------------|----------------------------------|
| 1-2               | RS-232 | 1-2                             | RI (Default for RS232 and RS422) |
| 3-4               | RS-422 | 3-4                             | + 5V                             |
| 5-6               | RS-485 | 5-6                             | + 12V                            |
|                   |        |                                 |                                  |

|            | COM 2 (A)        | or | COM 2 (B)            |
|------------|------------------|----|----------------------|
| Definition | <u>RS232 DB9</u> |    | <u>RS422/485 DB9</u> |
| DCD        | 1                |    |                      |
| DSR        | 6                |    |                      |
| RX         | 2                |    |                      |
| RTS        | 7                |    |                      |
| ТХ         | 3                |    |                      |
| CTS        | 8                |    |                      |
| DTR        | 4                |    |                      |
| RI 5V 12V  | 9                |    |                      |
| Ground     | 5                |    |                      |
| NC         |                  |    | 5                    |
| 485 TX +   |                  |    | 2                    |
| 485 TX -   |                  |    | 1                    |
| 485 RX +   |                  |    | 3                    |
| 485 RX -   |                  |    | 4                    |
|            |                  |    |                      |